

*STATE OF ILLINOIS  
IN THE CIRCUIT COURT OF THE TWENTY-FIRST CIRCUIT  
KANKAKEE COUNTY*

**ADMINISTRATIVE ORDER 2020-14**

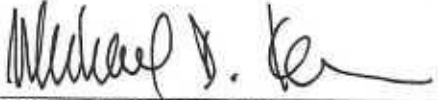
**Policy and Procedures for Access for Persons with Disabilities as required by the  
Americans with Disabilities Act**

This Order is entered pursuant to the authority of the Court to set its rules and procedures and in accordance with Title II of the Americans with Disabilities Act.

The attached Policy with Exhibits has been approved by the Chief Judge of the 21<sup>st</sup> Judicial Circuit for Kankakee County with posting in the courthouse and on the Twenty-First Judicial website.

This Order shall become effective April 1, 2020 and shall remain in effect until further order of the Court.

Dated: April 1, 2020

ENTER:   
MICHAEL D. KRAMER  
Chief Judge

**STATE OF ILLINOIS  
TWENTY-FIRST JUDICIAL CIRCUIT  
POLICY ON ACCESS FOR PERSONS WITH DISABILITIES**

**I. Introduction**

The Americans with Disabilities Act (ADA), a federal civil rights statute for individuals with disabilities, requires all state and local governmental entities, including the courts, to accommodate the needs of individuals with disabilities to ensure equal access to court activities, programs and services (programs). The Twenty-First Judicial Circuit of Illinois (Circuit Court) has adopted the following policy and procedures to ensure reasonable accommodations, auxiliary aids, and services to persons with disabilities who wish to participate in Circuit Court programs.

**II. Policy**

It is the policy of the Circuit Court to ensure that communications with and accommodations for individuals with disabilities and without disabilities are equally effective, consistent with the requirements of Title II of the ADA. Whenever necessary, the Circuit Court will provide, free of charge, the appropriate auxiliary aids and services to ensure that individuals with disabilities have an equal opportunity to participate in and benefit from any Circuit Court program. This policy applies to all members of the public who seek to participate in the Circuit Court's programs.

**III. Services and Accommodations**

Auxiliary aids and services include a wide range of services and devices that promote effective communication with persons with disabilities. Examples of auxiliary aids and services for individuals with disabilities include qualified sign language interpreters, assistive listening devices, and real-time transcription services. The Circuit Court may also provide any other reasonable accommodation necessary to permit a person with impairments or disabilities to fully and equally participate in or to observe Circuit Court programs.

**IV. Notice that Accommodations are Available**

The Court Disability Coordinator (CDC) shall provide notice that appropriate accommodations are available to ensure that individuals with disabilities have an equal opportunity to participate in Circuit Court programs by posting notice containing the information on the form attached as Exhibit A in the Circuit Clerk's office and on the Twenty-First Judicial Circuit website. A list of the Twenty-First Judicial Circuit Court Disability Coordinators for each county is attached as Exhibit D.

## V. Request for Accommodations

The CDC shall provide a request form to individuals who wish to request services or accommodations for persons with disabilities. The request form, attached as Exhibit B, shall be available on the Twenty-First Judicial Circuit website.

Whenever possible, a request for accommodations or services shall be made fourteen (14) days in advance of the proceeding or program. The request shall be as specific as possible and include a description of the accommodation sought and the date the accommodation is needed. The request shall be mailed to the Court Disability Coordinator for the county wherein the request is being made. A list of the Twenty-First Judicial Circuit Court Disability Coordinators for each county is attached as Exhibit D. The CDC shall respond in writing, and, where appropriate, in a format accessible to the requestor, within seven (7) days from the date the request was received.

The CDC will give "primary consideration" to the request of individuals with disabilities. "Primary consideration" means that the Circuit Court will honor the choice of the individual, unless it demonstrates that another equally effective accommodation is available, or that the requested accommodation would result in a fundamental alteration of Circuit Court activities or undue financial and administrative burdens.

## VI. Grievance Procedure

Individuals have the right to file a grievance when they believe the Circuit Court and its employees have not complied with the provisions of this policy or the request for accommodations procedure. The grievance shall be filed within seven (7) days after the person filing the complaint becomes aware of the action or inaction. A complaint shall be in writing, using the Circuit Court's grievance form, attached as Exhibit C. The grievance shall contain the name and address of the person filing the complaint, and briefly describe the alleged violation. The complaint may be mailed or e-mailed to the attention of the CDC.

Within seven (7) days after receipt of a grievance, the CDC or a designee may meet with the grievant, either in person or by telephone, to discuss the complaint and possible resolutions, if the CDC or designee determines such a meeting would be helpful to a determination. Within seven (7) days after the meeting or within fourteen (14) days after receipt of the complaint if there is not meeting, the CDC shall respond in writing, and, where appropriate, in a format accessible to the grievant.

If the response by the CDC does not resolve the issue to the satisfaction of the grievant, the grievant may within seven (7) days of the date of the CDC's written response, appeal the decision to the Chief Judge of the Twenty-First Judicial Circuit, c/o Court Disability Coordinator, at the mail or e-mail address provided on Exhibit D. Any appeal shall be in writing. Within fourteen (14) days after receipt of the appeal, the Chief Judge will respond in writing to the grievant with a final resolution of the grievance or complaint.

Effective \_\_\_\_\_

**STATE OF ILLINOIS  
TWENTY-FIRST JUDICIAL CIRCUIT  
NOTICE OF ACCOMMODATION AVAILABILITY**

**NEED ACCOMMODATION FOR A DISABILITY?**

Hearing, Visual, and other assistance may be arranged.

Contact the Court Disability Coordinator, Nancy Hinton, 450 E. Court Street, Kankakee, IL 60901 or e-mail [nhinton@k3county.net](mailto:nhinton@k3county.net)

It is the policy of the Twenty-First Judicial Circuit of Illinois that:

- Communications with individuals with disabilities are as effective as communications with individuals without disabilities;
- Individuals with disabilities have an equal opportunity to participate in and benefit from all Circuit Court activities.

If you require accommodations, auxiliary aids, or other services in order to participate in Circuit Court activities, please make your request to the Court Disability Coordinator.

Requests shall be made in writing on forms provided by the Court.

Copies of the following documents are available upon request in the Circuit Clerk's office and on the Twenty-First Judicial Circuit website:

- Policy on Access for Persons with Disabilities
- Request for Accommodations Form
- Grievance Form

STATE OF ILLINOIS  
TWENTY-FIRST JUDICIAL CIRCUIT

REQUEST FOR ACCOMMODATION UNDER THE AMERICANS WITH DISABILITIES ACT  
REQUEST TO REMAIN CONFIDENTIAL

DATE: \_\_\_\_\_

PLEASE PRINT ALL INFORMATION

Name of person requesting accommodation: \_\_\_\_\_

Address: \_\_\_\_\_

Daytime phone number: \_\_\_\_\_

E-mail: \_\_\_\_\_

Date accommodation is needed: \_\_\_\_\_

Location where accommodation is needed:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE SEND A COPY OF THE COMPLETED FORM BY MAIL TO:

Court Disability Coordinator  
Nancy Hinton  
450 E. Court Street  
Kankakee, IL 60901

Or e-mail to: [nhinton@k3county.net](mailto:nhinton@k3county.net)

Phone: (815) 935-2915 TDD: \_\_\_\_\_

Sign to verify the foregoing information: \_\_\_\_\_

Please print name: \_\_\_\_\_

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Office Use Only:

Accommodation: \_\_\_\_\_ Granted: \_\_\_\_\_ Denied: \_\_\_\_\_

Requestor notified on: \_\_\_\_\_ via \_\_\_\_\_

Type of Accommodation: \_\_\_\_\_

Comments: \_\_\_\_\_

**STATE OF ILLINOIS  
TWENTY-FIRST JUDICIAL CIRCUIT  
AMERICAN WITH DISABILITIES  
GRIEVANCE FORM**

DATE: \_\_\_\_\_

PLEASE PRINT ALL INFORMATION

Name of grievant: \_\_\_\_\_

Address: \_\_\_\_\_

Daytime phone number: \_\_\_\_\_

E-mail: \_\_\_\_\_

Type of accommodation requested: \_\_\_\_\_

\_\_\_\_\_

Description of alleged violation (please be specific):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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PLEASE SEND A COPY OF THE COMPLETED FORM BY MAIL TO:

Court Disability Coordinator  
Nancy Hinton  
450 E. Court Street  
Kankakee, IL 60901

Or e-mail to: [nhinton@pslegal.org](mailto:nhinton@pslegal.org)

Phone: (815) 937-2915 TDD: \_\_\_\_\_

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Sign to verify the foregoing information: \_\_\_\_\_

Please print name: \_\_\_\_\_

Date: \_\_\_\_\_

STATE OF ILLINOIS  
TWENTY-FIRST JUDICIAL CIRCUIT  
COURT DISABILITY COORDINATOR

IROQUOIS COUNTY  
Adrienne Haley  
450 E. Court Street  
Kankakee, IL 60901

E-mail: [nhinton@k3county.net](mailto:nhinton@k3county.net)

Office: 815-937-2915  
Fax: 815-937-3903

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KANKAKEE COUNTY  
Adrienne Haley  
450 E. Court Street  
Kankakee, IL 60901

E-mail: [nhinton@k3county.net](mailto:nhinton@k3county.net)

Office: 815-937-2915  
Fax: 815-937-3903